## **Billing Conversion problem**

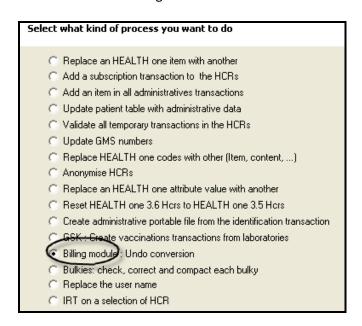
15/11/2011

We have found that in at least one site (Dr Ancilla McGoldrick) the billing conversion does not finish properly. The conversion appears to have no problems but the last number of bills do not convert. This occurs if the number of billing records exceeds about 70,000.

If it happens you will notice that patients born in the latter months of the year eg born any day in December or November perhaps, will not have the bills converted.

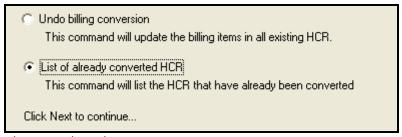
We have a solution to this in version 7.2.0.1375 of Health one. Proceed as follows:

1. Use the tool c:\honewin\bin\HoHCREditTool.exe / hdmpexpert Note the parameter /hdmpexpert Use the function "Billing module: undo conversion



In the following screen, untick the option "undo billing" and tick the option "list of already converted HCR. Click next and run the program on the server source which has all the billing up to date. Remember to synchronise any remote sources to the main source before doing this.

This will go through the entire patient list and export a text file containing the names of patients who **have been converted already.** This list is stored in honewin\logs and will automatically be used by Health one the next time you run the main billing conversion



c:\honewin\Logs\ConvertedPatient.txt

When this process is finished (may 20 mins max), open Health one and run the billing conversion again. Health one will first read the text file above and ignore all those patients. It will convert only those that have not already been converted.