

## HealthOne



I have been using HealthOne since I started practice nursing in 2003. I moved from UK where I worked in A&E and was very much a practice nurse rookie.

My role as practice nurse was very important, but equally important was the ability to document care and assess care. Of equal importance was the ability to evaluate care. The Analysis tool within HealthOne is one of the most powerful aspects of the program which when used correctly can identify and analyse so much data.

With HealthOne, once I became familiar with the program, I found it was so easy to adapt the program to suit my needs. As I was employed when practice nursing was considered a very new role within general practice, there was no clear guidance how this role was to evolve.

With HealthOne as a vital tool, I was able to create my own protocols and create a way for all members of the team to collate information that I considered important to my role. A great example of this was the introduction of Mediforms into HealthOne in version 6. I found that I was able to create, with some technological effort a very powerful tool within our practice, to collect data and implement consistent care to our patients.

For me I have seen many GP Healthcare programs come and go, but to my delight, HealthOne IS and remains one of the best there is in terms of adaptability. The HIUG is definitely the driving force behind its success, and I sincerely hope it remains a prominent computer program for years to come within the Primary Healthcare System in Ireland.

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